

Ryan Taylor

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EXPERIENCE

Print & Marketing Services Supervisor

March 2021 - Present

Staples | Boulder, CO

Manage all business for **6 person department grossing an average \$250,000** per year. Responsible for maintaining supplies inventory for 12 printing and finishing machines. In charge of training new associates to deliver high quality products and services, and to develop lasting relationships with customers and businesses.

Key Accomplishments:

- Significantly **increased department sales by 60%** leading to consistent exceeding of weekly budget goals
- Worked with associates to deliver an average **95% customer service rating** across an 8 month period
- Led department to receive multiple region-wide **#1 rankings** in sales versus previous years

Print & Marketing Services Associate

Aug. 2019 - March 2021

Staples | Boulder, CO

- Developed customer service and communication skills working directly with customers and local businesses
- Worked directly with immediate supervisor to expand department's weekly sales by over 100%

Rock Climbing Instructor

June - Aug. 2017

Camp Tahquitz | Big Bear, CA

- Received certification in instruction of rock climbing, first aid, and team building activities
- Developed participants' abilities and confidence on climbing towers and high ropes courses
- Helped develop and enforce safety protocols for 200+ participants per week

Eagle Scout

2012 - 2018

Boy Scouts of America | Long Beach, CA

- **Raised over \$2000** towards the construction of two 10'x10' custom storage sheds as a donation for local museum
- Oversaw planning and construction, meeting planning goals and documenting necessary information throughout the process
- Progressed through eight ranks of increasing demand, developing skills in leadership, public speaking, and self-management

EDUCATION

University of Colorado Boulder | Bachelors of Computer Science

Expected May 2022

- Political Science Minor
- *Volunteer*, CU Restorative Justice
- *Relevant Coursework*, Network Systems, Linux System Administration, Operating Systems, Database Systems, Data Structures, Software Development Tools, Intro Data Science, Intro Artificial Intelligence (*in progress*)

SKILLS/TECHNOLOGIES

Linux Systems: Debian/Arch/Red Hat distributions, package management, Bash/ZSH/Fish shells, Grub, LKMs

Networking: DNS, DHCP, HTTP, UDP, FTP, firewalling w/ iptables & ufw, iptables, nmap, tcpdump, ssh, netstat

Programming Languages: C/C++, Bash scripting, Git, Python & Jupyter Notebooks, LaTeX

Print Production: Salesforce, Adobe Acrobat, Xerox w/ Fiery, HP Designjet

Hard Skills: Computer Building, Soldering, Woodworking

OVERVIEW

Hard working computer science student with professional experience in management, customer service, and business development. Experienced in industry-standard practices and technologies including Linux systems and tools, operating system construction, and networking infrastructure. Graduation in spring 2022 and in search of appropriate roles in systems administration, dev ops, development, or other applicable fields with room for advancement.